

City of Mount Carroll
Curbside Refuse, Recycling and Yard Waste Collection Program
Starting April 3, 2018

Moring Disposal is pleased to announce that beginning April 3rd, the City of Mount Carroll will begin a brand new era of waste collection with the first day of automated curbside collection of household refuse and recycled materials. With this program, each single family residence will receive two 65 gallon carts. We would like to extend our sincere thanks to the City of Mount Carroll for your continued confidence in our organization. This outline is being provided to all residents who are covered under this new agreement as an overview of how the new program will work. If residents follow these guidelines closely, you will enjoy an easier, cleaner and more convenient refuse collection system.

UPCOMING IMPORTANT DATES

Monday, March 26, 2018

- The new containers will start being delivered Monday. The delivery process could take most of the week so please do not be concerned if you do not get your trash and recycling containers right away on the first day.
- This will be the start of the final week for the old collection program in Mount Carroll, with the final collection day on Tuesday, March 27, 2018.

Tuesday, April 3, 2018

- The new automated curbside service begins at 6:00 a.m. We ask that residents have their totes at the curb for pickup no later than 6:00 a.m. as the trucks will start promptly at that time. It is recommended that refuse be set out the evening before whenever possible.
- **RECYCLING WILL BE PICKED UP EVERY OTHER WEEK. PLEASE SEE ATTACHED SCHEDULE FOR WHEN YOUR PART OF TOWN WILL HAVE RECYCLING PICK UP.**

REFUSE, RECYCLING AND YARD WASTE PROGRAM INFORMATION

- All residential dwellings currently receiving service in the City of Mount Carroll will be provided with one 65 gallon toter for household trash and one 65 gallon toter for recyclable items. The containers are identical except the toter with the dark brown lid is for trash and the container with the tan lid is for recycling.
- These containers are light weight and well balanced with secure fitting lids. They have a solid handle and large, durable wheels for ease in maneuvering to and from the curb for all users. They will provide uniformity, cleanliness and significant improvement in the overall convenience of the refuse disposal process at your home.
- The service schedule will include weekly collection of trash and every other week recycling collection. Starting Tuesday, April 3rd, all residences on the East side of Route 78 will have their recycling picked up. Then on Tuesday, April 10th all residences on the West side of Route 78 will be picked up. Thereafter we will alternate each week. If you lose track, there is a schedule included on the outline section of this correspondence.
- Yard waste collection will remain the same. This service is provided every week on Tuesdays during the months of April and May, then every other week from June through September, and every week to finish the season in October and November. The program will continue to be "pay as you throw" with each yard waste item requiring a \$3.00 sticker available at City Hall. Residents can set out yard waste in biodegradable yard waste bags or refuse containers not exceeding 35 gallons in capacity or 35 pounds in weight. Residents may also set out bundles of brush with a sticker on them. Bundles are limited to 4 feet in length, and 1 foot in diameter.

TOTER PROGRAM GUIDELINES

- Toters set out for collection should be set at the curb the night before your pick up day or no later than 6:00 a.m. to ensure pick up and removed from the curb or roadside by 6:00 p.m. on the pick-up day.
- In the event that you have more refuse than your 65 gallon toter will hold, extra bags that do not exceed 35 gallons in capacity and 35 gallons in weight may be set out next to your toter. Each extra bag will require a garbage sticker. You can purchase garbage stickers for \$2.00 each at any of the locations listed on the attached outline.
- Each toter has a unique serial number and will be permanently assigned to an address. If you move from your current residence, we ask that you leave both toters inside the garage or other secure area for the next residents to use.

FREQUENTLY ASKED QUESTIONS

Should I put my refuse in bags in the toter? Yes. We encourage residents to bag the trash in their trash toter with the dark brown lid to help prevent blowing during collection and maintain cleanliness of the toters.

What about bagging or separating my recyclables? We take our recyclables to a facility to be sorted, so there is less work for residents. That being said, it is helpful with junk mail and other paper items to put them in a paper grocery bag and wrap up the top to prevent possible blowing when the truck dumps the container. Please remember to check our list of acceptable items as well, some items like plastic grocery bags are not accepted.

What if I cannot fill both toters each week? You do not have to set the toters out each week. Residents may choose to only set out toters when they are full. Likewise, toters can be set out each week even if they are only partially full. The weekly service is yours to use as you need it.

What happens when a toter gets damaged? Please call Moring Disposal as soon as you see any damage to your toter and we will either repair or replace the container. Since these are included in the program, we will cover repair or replacement costs. However, toters damaged or destroyed due to abuse or negligence by the user will be replaced by Moring Disposal upon payment of a \$75.00 replacement fee by the resident.

What do I do with the toters when I move? Toters are assigned to the specific address where they are delivered. We ask that if the property is sold and will be occupied again right away that the empty toters are left for the next owners inside a garage or some other secure area on the property where they will be protected from loss or damage. If the property may be vacant for an extended period of time we ask that the customer let the City know this when they stop the service so we can get the container picked up.

Please feel free to contact us at any time with questions regarding any aspect of your curbside waste collection program at 800-423-0759.